



Caring Services Since 1976

Our mission: To provide high-quality care for elders and challenged adults and support for their families in order to ensure continued living at home-aging in place.

April 27, 2020

Aloha Participants, Families and Caregivers,

Praying that this letter finds you in the best of health and staying safe. **We miss all of our participants so much and miss seeing their families and caregivers as well.** It is very strange to come to the center and not see any of their smiling faces.

As related earlier, ensuring that our participants, their families and caregivers, as well as our staff and their families are in a safe and healthy environment, is always our *top priority*. Thus, our closure during this COVID-19 pandemic is imperative.

In alignment with Governor Ige's recent proclamation to "Stay at Home" until the end of May 2020, HIAC will remain closed until the end of May, and until further notice.

What are our next steps:

- We will monitor COVID-19 daily.
- By the end of the month of April, either myself or our Business Manager, Tanya Aynessazian, will be reaching out to you by telephone to either confirm that we will open on June 1<sup>st</sup> or advise you that we must remain closed.
- We will also begin to plan for a re-open process with regard to protocols for participants, staff, visitors based on best practices as guided by the CDC and Dept. of Health.

We ask that you *remain informed* about COVID-19, and that your information comes from *reliable sources*, such as the CDC (Center for Disease Control) and or the State of Hawaii Dept. of Health. Take the necessary steps to keep yourself, your 'ohana and our community safe at all times. Together, we will get through this.

Again, we will keep you all posted on our next steps as we get through these upcoming couple of weeks.

Please give "air hugs & kisses" to your loved ones for us. Give yourself a hug for all the great work that you are doing during this time and always.

Should you have any questions or concerns, please feel free to contact me at (808) 961-3747 ext. 107 or you may email me at: [mсаquing@hawaiiislandadultcare.org](mailto:mсаquing@hawaiiislandadultcare.org)

Sincerely,

Marcie Saquing  
Executive Director

Hilo Adult Day Center ♥ Caregiver Connection ♥

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