



Caring Services Since 1976

Our mission: To provide high-quality care for elders and challenged adults and support for their families in order to ensure continued living at home-aging in place.

March 16, 2020

Aloha Participants, Families and Caregivers,

We know most of you are concerned about the spread of COVID-19 (the new coronavirus) and how it may impact us here at HIAC.

Ensuring that our participants, their families and caregivers, as well as our staff and their families are in a safe and healthy environment, is always our *top priority*.

As such, we will be closing our center at the end of the day on Wed. 3/18/20. We will remain closed until March 31st and re-open (as of this date), on Wed. April 1st.

In doing this, we hope to reduce the risk of our participants whom we serve (and are the most vulnerable population) from contracting this virus. This plan was reviewed and has been approved by our Board of Directors. By now, you should have all been contacted via telephone to advise you of this.

What are our next steps:

- We will monitor COVID-19 daily.
- By the end of the month of March, either myself or our Business Manager, Tanya Aynessazian, will be reaching out to you by telephone to either confirm that we will open on April 1st or advise you that we must remain closed.
- While nearly all of our staff will remain at home starting 3/19/20, myself and a few other admin staff will be at work as needed.

We ask that you *remain informed* about COVID-19, and that your information comes from *reliable sources*, such as the CDC (Center for Disease Control) and or the State of Hawaii Dept. of Health. Take the necessary steps to keep yourself, your 'ohana and our community safe at all times. Together, we will get through this.

Again, we will keep you all posted on our next steps as we get through these upcoming couple of weeks.

Should you have any questions or concerns, please feel free to contact me at (808) 961-3747 ext. 107 or you may email me at: mсаquing@hawaiiislandadultcare.org

Sincerely,

Marcie Saquing
Executive Director

Hilo Adult Day Center ♥ Caregiver Connection ♥

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